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ISSUE 9 SEPTEMBER 10



SouthNottinghamCollege

# SNC TRAINING ACHIEVE TRAINING EXCELLENCE

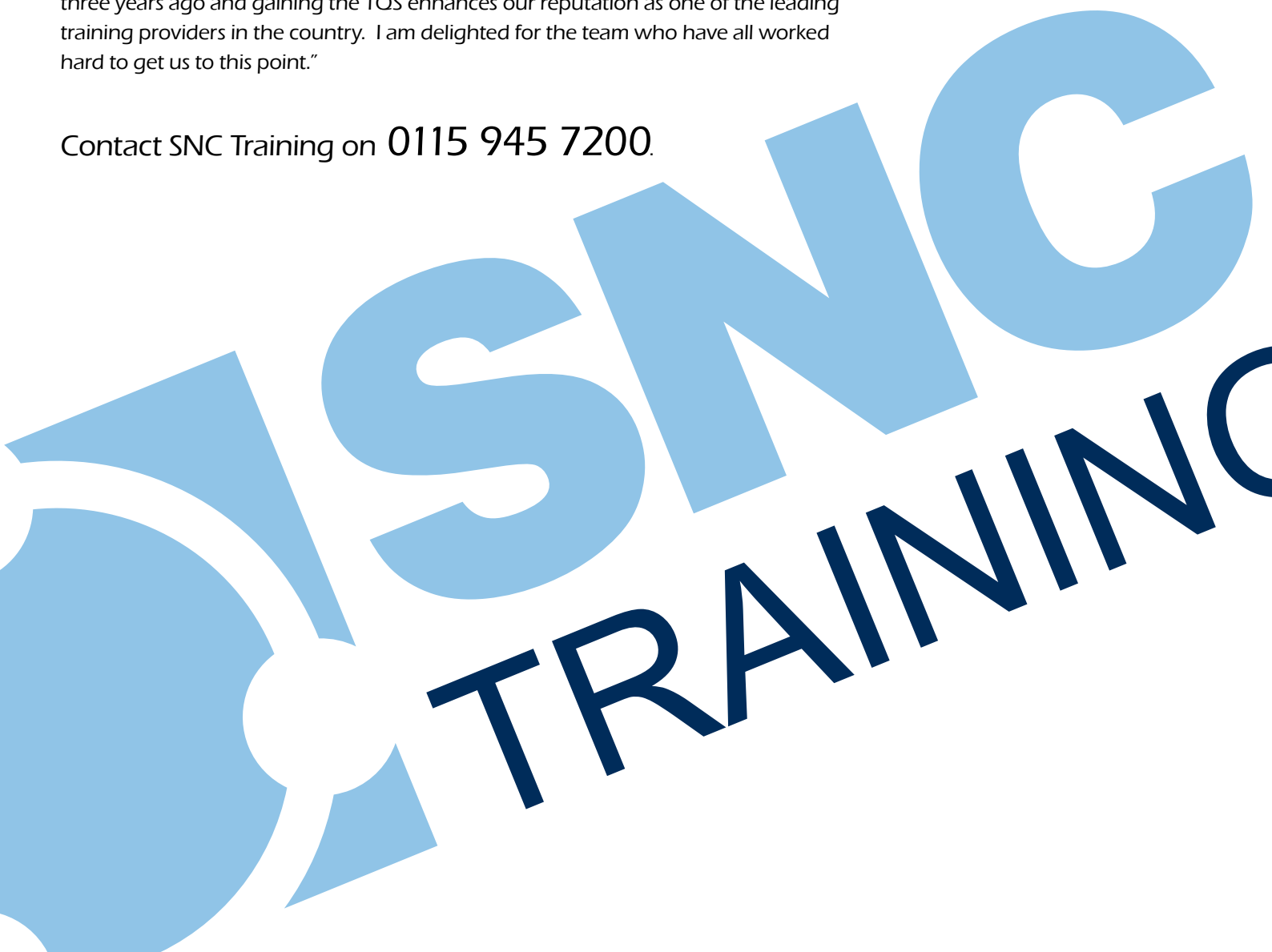


South Nottingham College's Employer Engagement division, SNCTraining, have been successful in achieving the Training Quality Standard (TOS) kite-mark. The award is national recognition for organisations delivering high quality training to employers.

SNC Training is based on the Ruddington Fields Business Park and employ around 30 full-time staff. They deliver tailor-made training to employers across the region including multi-national corporations, local and regional councils and NHS Trusts through to local SMEs with programmes including leadership and management, healthcare, hospitality and security.

Neil Fowkes, Head of SNC Training said: "We've come a long way since forming three years ago and gaining the TOS enhances our reputation as one of the leading training providers in the country. I am delighted for the team who have all worked hard to get us to this point."

Contact SNC Training on 0115 945 7200.





## CASE STUDY: EAST MIDLANDS AMBULANCE SERVICE

SNC Training has been working closely with the training teams from East Midlands Ambulance Service to analyse skills of their

**THE FLEXIBLE APPROACH PROVIDED BY SNC TRAINING HAS ENSURED STAFF ACROSS EMAS GET THE BEST CHANCE TO ACCESS THESE IMPORTANT DEVELOPMENT OPPORTUNITIES.**

diverse workforce. We have been providing full level two and three NVOs for the last 18 months, mainly in the areas of Customer Service for the call centre staff, Health Care for Medical Technicians and Cleaning programmes for the deep cleansing teams. SNC Training Project Manager Carol Chamberlain said "It has been a pleasure working around the counties and at different ambulance stations. I have met a wide variety of people, at all levels, requiring an assortment of training". Carol was appointed to provide one central point of contact and works to ensure the needs of EMAS are met.

Co-ordinating the training on behalf of EMAS is Emily White, Non-Clinical Development Lead (Skills for Health). Emily says "The flexible approach provided by SNC Training has ensured staff across EMAS get the best chance to access these important development opportunities. Feedback from EMAS learners has been very positive, many of them have gone on to complete a second qualification at a higher level

and have recommended the courses to their colleagues."

As the training provider, SNC Training has developed a number of pilot schemes for literacy, numeracy, NVO programs and Apprenticeships, with a roll on roll off approach. This has seen very high success rates and as the College delivers these programmes in the workplace, time away from station is not needed.

Sean Keown, who has been successful in gaining his level 2 literacy and is working towards his level 2 numeracy, said "I did my CSE's in 1978 and hadn't done any sort of refresher. I felt this was an ideal opportunity and I found the courses extremely interesting and relevant to my job role. It showed how these subjects have changed over the years. I would encourage everyone to take this opportunity to refresh their skills."

# EMPLOYER AND PARTNER PROVIDER ACHIEVEMENT RECOGNISED

At South Nottingham College's Student Awards Evening in July 2010 we recognised the contribution our partner providers make to the College. A panel of judges considered all the contributions made by the 18 partner providers we have sub-contracted with during 2009/10 and rated each for:

- The success rates achieved with their learners
- The spirit of true partnership work
- Feedback from learners and employers

Three partner providers were short-listed and completion was fierce. Runners up were Construction Learning World and the team from Nottingham City Council Workforce Development.

The winners were Advanced Care Training.



# FOOD MANUFACTURE LEVEL 2 NVO STUDENT WINS AWARD

SNC Training are delivering programmes for over 20 Food Manufacture employers, with the Food Manufacture NVO City and Guilds 1245 Level 2 & 3 being provided to almost 500 learners over the course of the year. Success rates are high, over 94% of those taking the programme go onto achieve the qualification.

One of these learners is Peter Storey who works as a distribution driver for Aldreds Bakers in Ilkeston, Derbyshire. The company was founded in 1897 and recognises the importance of training in a modern, competitive environment. Peter was nominated by his assessor as a likely candidate to be considered for the Adult Student Award 2010. Having worked for the same company for the last 32 years Peter was a little cautious and apprehensive at starting a qualification. At the age of 62, this was the first formal qualification he'd undertaken since leaving school aged 15.

Having been coaxed into starting the NVO he soon began to enjoy doing the programme and became an advocate for learning. He was the first candidate out of 43 at Aldreds to complete the 8 units required and became an example to those still on the course. Peter was surprised by how much he learnt, given his length of service and experience, he was also surprised at how much he enjoyed the NVO. Peter is a good example of how NVO programmes can be used to motivate, inspire and benefit employee's from any backgrounds, age or ability.

On the night of the award ceremony Peter was accompanied by his wife and was delighted when his name was announced as the winner from the three nominees, it took a while for the penny to drop before he realised he was the winner of the award. Though he couldn't be there on the night, Peter's manager at Aldreds was soon on the telephone that night and added to his celebration by giving him the following day off so that he could fully enjoy the evening.

Both Peter and his wife duly obliged.





## CASE STUDY: DALEHEAD FOODS

**ALL 105 CANDIDATES ON THE CURRENT PROGRAMME OF WHICH 14 HAVE ALREADY ACHIEVED, ARE ON VARIOUS PATHWAYS WITHING THE CITY & GUILDS FOOD MANUFACTURE QUALIFICATION.**

Dalehead foods are now part of the Tulip group, which comprise of a number of merged specialised meat companies. They are the largest producers of pork products in the UK supplying to retail (Waitrose) and food service markets. They have in total 24 sites and employ 9000 members of staff in the UK.

The group own their own land and farms and nurture their pigs for pork joints, bacon, sausage, cooked meats and they also supply lamb joints. Their main brand names which they market under are Tulip, Spam, Danapak, Plumrose and Stagg. South Nottingham College are currently working with three out of the five Dalehead sites which are at Bury St Edmunds, Linton Cambridgeshire and Spalding Lincolnshire.

All 105 candidates on current programme, of which 14 have already achieved, are on various pathways within the City & Guilds Food Manufacture Qualification in particular Butchery Retail Skills, Meat & Poultry Processing Skills, Production Control

Skills, Distribution & Warehouse Skills and Facilities Support Skills.

The Assessor works approx 2-3 days per week on these sites to ensure that the candidates are seen on regular bases, so that they achieve their qualification within the start and end dates. The IV-Operations Manager visits the sites to liaise and communicate with all the company HR Managers and Assessor to provide a quality delivery and to ensure completion and certification of all candidates.

# SKILLS FOR LIFE

**“A VERY SUCCESSFUL VENTURE...”**

**CHRIS DONKIN, DONKINITEK**

NHS Lincolnshire nominated SNC Training as their provider of choice to address identified workforce development needs of literacy and numeracy. SNC Training adopted a collaborative approach, working with the NHS and Union Learning Representatives to promote Skills for Life classes.

SNC Training held “Test events” at two NHS Lincolnshire sites. These events were promoted widely by the NHS and Unions and they offered staff the opportunity to try initial assessments, investigate their learning style and find out more about workplace learning. This resulted in an exceptional conversion rate with over 80% of those who took an initial assessment enrolling on Skills for Life courses. The events continued to raise the profile of Skills for Life within the organisation in addition to widening access to learning for staff who do not traditionally engage.

A Skills for Life course is just the beginning of a much larger programme of study with many further opportunities for the learners. The skills learned at the literacy and numeracy courses are designed to prepare the learners for further learning as well as helping them in their current job role.

“I feel really positive about the Skills for life events. I feel it has provided us with an opportunity to boost the skills of the learners.” Chris Donkin, DokinITEX

“We began our partnership journey with SNC Training approximately two years ago when they offered us the opportunity to reap the advantage of them being a Train to Gain Accredited Centre. For us it has been very successful; the staff at SNC Training are knowledgeable and respond quickly and efficiently to our many queries regarding funding issues. The partnership has gone from strength to strength and earlier this year SNC Training started to support us with our Skills for Life programme which in turn supports the NHS Skills Pledge.

This has been very successful; the tutor has received

very good feedback from those on the programme and meets learning needs specific to each individual. Working within Lincolnshire is always a challenge, the county is wide and many of the work areas are remote, however, SNC Training has been able to provide support and guidance showing equal opportunities to all interested parties.

We look forward to continuing the partnership and would like to offer out thanks, especially to Kerstie Stevens (course tutor) for all her expertise in this area.”

Lynne Marriott, NVO Centre Manager, Lincolnshire Learning Academy, NHS Lincolnshire

Feedback from the learners:

**“The tutor made the course more enjoyable”**

**“Excellent group activities and personal attention”**

**“It has been a real learning experience for me; it has really boosted my confidence”**

**“I feel the course was very good for me because it gave me confidence in myself”**

**“The teaching methods made it very interesting”**



# EMPLOYER AWARD

**SNC TRAINING'S SECURITY ACADEMY IN PARTNERSHIP WITH UNITY AND ELITE SECURITY LTD WERE NAMED BEST EMPLOYER AT THE 2009.2010 NOTTINGHAM TRAINING NETWORK AWARDS.**

SNC Training's Security Academy in partnership with Unity and Elite Security Ltd were named 'Best Employer' at the 2009/10 Nottinghamshire Training Network awards. The College was nominated by Kieron Buchanan Duffus one of our successful apprentices in the security industry.

The Security team have been working hard to help young adults from potentially difficult inner city areas of Nottingham to stay away from drugs, knives and gun crime and help them gain qualifications and employment. The 16 week programme includes site visits meeting employers, interview skills and also upgrading current key skills.

The original and still hugely successful Unity project is the brainchild of Morris Samuels and along with the help of Stewart Butler and Ian Stewart from Elite the project area of education and employment has been a success.

The awards evening was fantastic occasion and to be in the final three in our first year of operating was more than enough recognition for the project and SNC Training. The team invited representative apprentices who had successfully completed the programme to enjoy the ceremony along with Kieron. Everyone enjoyed the evening, in particular those from the security sector. Kieron summed their views up nicely when he said "This is a little different to what I'm used to and it's nice to have a Friday night off."

The College's Security Academy is based in our City Centre building in Norwich Union House on the Old Market Square in the centre of Nottingham. Originally focusing on training for Door Supervisors, we now offer training in most areas of security work.

## Contact Us

To enquire about any aspect of business training please contact SNC Training on 0115 945 7200.

Alternatively, make an appointment to come out and meet one of the team.

You can download our most current full and part-time Course Guides at the College's web-site [www.snc.ac.uk](http://www.snc.ac.uk).

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